

PROCEDURE:

4.2MPK/TBN10/08/98

Revision E

DEPARTMENT(S):

All

=====

TITLE:

QUALITY POLICY

=====

CALSTRIP INDUSTRIES IS COMMITTED TO ELEVATE THE QUALITY OF ITS PRODUCTS AND SERVICES THROUGH A CONTINUOUS PROCESS OF ONGOING IMPROVEMENT WHEREBY OUR CUSTOMERS REMAIN COMPETITIVE AND WE INCREASE OUR PRODUCTION EFFICIENCIES.

Elevating Quality of Products

1. Limit suppliers and buy *primarily* from suppliers that we personally qualify and who produce in our opinion a truly quality product (reference 4.6.2)
2. Standardize workmanship through written work instructions.
3. Continue to refine elements of ISO 9001:2008.

Production Efficiencies

1. More responsive lead times.
2. Reduction of customer complaints.
3. Intensified Operator training through regular weekly meetings.
4. Improved Quality Planning through ADQP.
5. Weekly Quality meetings involving all managers.
6. Continued practice of ISO 9001:2008.

Making Customers More Competitive

1. Competitive pricing.
2. The increased amount of tonnage we process.
3. Continued refinement of ISO 9001:2008.

Continuous Ongoing Improvement

1. All of the above
2. *Intensified ongoing improvement through regular Quality Committee Meetings.*